

Ensono Remote Infrastructure Management (RIM) Mainframe Service

Expert support. Trusted delivery. Operational stability.

Managing a mainframe environment is becoming increasingly complex—not because the platform is failing, but because the people, processes, and skills required to run it are harder to sustain. Many organizations want to keep their existing mainframe hardware and data center strategy, but face growing operational risk due to retiring staff, limited skills coverage, and increasing pressure to maintain availability, security, and compliance.

Ensono's Remote Infrastructure Management (RIM) service helps organizations stabilize and operate their mainframe environments without changing where systems run or who owns them. RIM provides experienced Ensono mainframe professionals who assume defined operational responsibilities, working alongside your teams to ensure continuity, reliability, and control. This model allows you to maintain ownership of your platform while shifting day-to-day operational burden to trusted experts—and aligns with Ensono's broader Mainframe-as-a-Service (MFaaS) portfolio of mainframe operating models.

How It Works

Support & stabilize

1

Ensono provides experienced mainframe professionals to assume defined operational responsibilities, helping stabilize day-to-day operations, and reducing reliance on hard-to-replace internal expertise.

2

Operate & collaborate

Our teams work remotely using proven tools, standardized processes, and secure connectivity to support your environment while integrating with your existing operational model.

3

Sustain & adapt

As your needs evolve, RIM provides flexible coverage to address skills gaps, manage workload fluctuations, and support long-term continuity without forcing infrastructure or hosting changes.

Business impact

Ensono helps you...

So you can...



Reduce operational risk

Ensure continuity and reliability by augmenting or filling hard-to-staff operational roles with experienced mainframe professionals.



Eliminate skills gaps

Access a shared global staffing model built from proven recruiting channels and Ensono's Mainframe Academy.



Improve operational resilience

Maintain availability, security, and compliance through standardized processes, tooling, and coverage models.



Maintain control and flexibility

Retain ownership of your mainframe, data center, and platform strategy while gaining operational support where you need it most.

Why Ensono



Deep mainframe expertise

We have a decades-long track record of delivering significant mainframe improvements with economical staffing models and proven tools trusted by enterprises worldwide.



Unique Mainframe Academy

We're continuously investing in mainframe talent through our Academy and partnerships with educational institutions.



Economies of scale

Access to our shared pool of experienced mainframe professionals and proven operational practices saves you the cost and risk of building and sustaining those capabilities internally.



Flexible delivery models

Choose from three MFaaS options (Fully Managed Hosting, Remote Hosted, or RIM, or a combination over time) based on your specific requirements.

Keep your mainframe. Gain expert operational management.

Contact your Ensono representative to learn more about our RIM Mainframe Services.

Let's connect